Protect724
Quick Start
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The new Protect724 community on Lithium works with a hierarchy structure where you have categories and within the categories you have ideas, discussion forums, Q&A forums and blogs. See complete hierarchy structure here.

E.g. ArcSight category page:

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1. How do I locate the right discussion?

From the home page of the community, you can navigate to the appropriate discussion through the "Protect724" menu.

The "Protect724" menu is a drop-down list of the main types of categories and other resources available here.

You can also navigate directly to one of the product categories by clicking the corresponding container here:
On the category page chosen, e.g. ArcSight, you will see the following areas where you can choose from:

a. Go directly to the ArcSight discussions forum. On the next page, click the label of the forum most appropriate to the subject about which you wish to learn or share information. You can respond directly to all posts in these forums.
b. Go to ArcSight subspaces and look for your appropriate category. All but Marketplace have got a corresponding discussion board.

c. Go to one of the ArcSight groups that all have discussion boards at next level:
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You can also find the appropriate forum or blog by typing a subject in the Search field and choosing an option.

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1.1. **How do I locate the right Q &A?**

Follow all steps under 1 until you navigated to the ArcSight category page.

a. Go directly to ArcSight Q & A. On the next page, you can filter by:
   - All
   - Open
   - Resolved
   - My questions
   - My answers

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Optionally you can enter a new question at top of page.

b. Go to ArcSight subspaces and look for your appropriate category. All but Marketplace have got a corresponding Q & A.

c. Go to one of the ArcSight groups that all have Q & A at next level

d. You can also find the Q & A by typing a subject in the Search field and choosing an option.

You can respond directly to all questions or leave a comment.

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2. How do I participate in the discussion?

Once you have navigated to the appropriate discussion area, you can participate in several different ways.

A number under “replies” indicates that this particular discussion has a reply/replies that has/have been marked as the solution to the original question. When you click through, the post with the solution will be located directly below the original post containing the question or outline of issue. You can also navigate through the replies to see the full thread.
You can also navigate to a category, then to a forum or blog, based on your choices above.

**Note:** For your safety, avoid posting personal or official electronic mail addresses, phone numbers, serial numbers or other private information that may put yourself or your organization at risk. Placement of any kind of advertising, including personal web sites or extraneous links in posts or signatures violates the Rules of Participation, available from the "Quick Links" menu.

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3. **How do I create a post or reply to one**

By clicking the "New Post", you can open the editor and create a post or reply. The editor has many features, and each feature has a tool tip that explains what it is for. There is a file attach tool below the editor that allows you to attach image files in formats png, jpg, and gif. Other file types must be placed in secure storage and linked.

The "New Post" button is located at the top of each forum.
If you are starting a new discussion, be sure to use a descriptive "Subject" to let other members know what your post is about.

Replying to a post is very easy, using the "Reply" button to launch the editor.

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4. How do I personalize my community experience?
Click your screen name to access your "Profile" page, where you can customize and personalize your experience.

Use the "My Preferences" link in the "My Community" display on the right side of your "Profile" page.
Use the "Personal Information" link to set or update your name, location, title, etc.

The "Avatars" link allows you to set or change the visual "avatar" displayed next to your posts and replies, as well as on your "Profile" page and private messages.

Using the "Subscriptions & Notifications" link allows you to set up automatic notifications, so you'll know when new articles, posts, or replies are happening in areas of interest to you.

Note: If there are two seemingly identical settings in a list of preferences, the first one listed is the community default for that item. If the community default changes, that setting will also change in your profile. If you do not want that setting to change, choose the identical one listed further down in the options. If you do this, should the community default change, your personal setting will not.